MS VISTA Users:

If you are having trouble downloading X3D Edit or any of the X3D plug-ins, please follow the steps listed below, restart your computer and re-try your download.
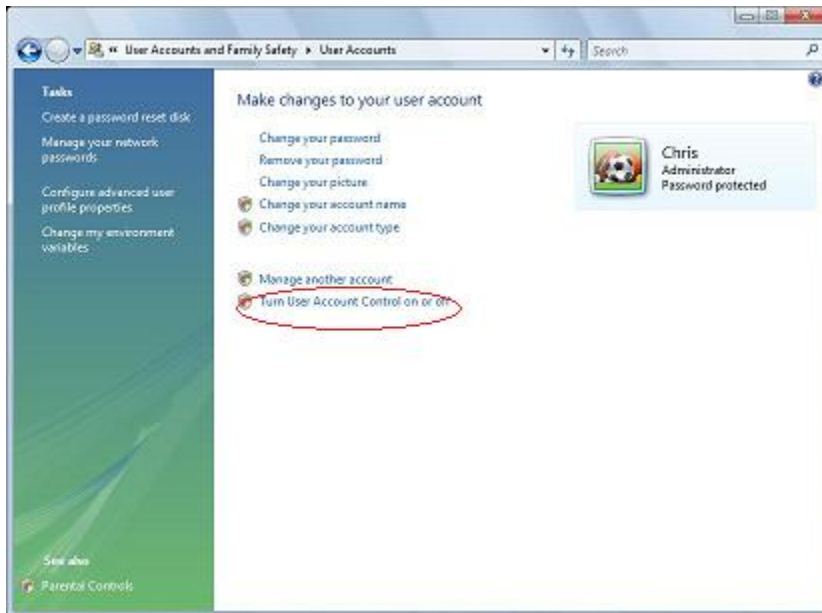
1. Open the control panel and the following screen will appear. Click on User Accounts and Family Safety.
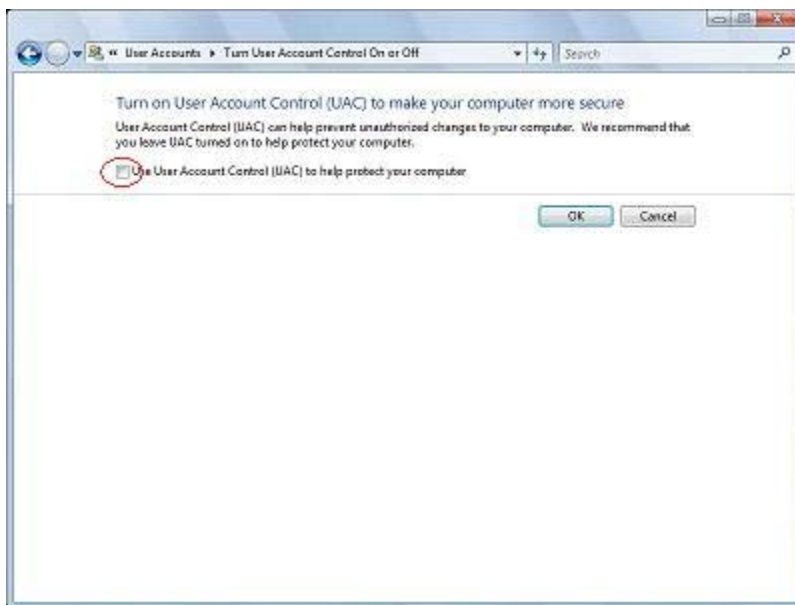

2. This screen should appear. Click on User Accounts.

3. This next screen should appear. Click on Turn User Account Control on or off.

4. Then, uncheck Use User Account Control (UAC) to protect your computer.

5. Once you uncheck this box and click OK, you will have to re-start your computer.

After you re-start your computer, begin your downloads. Once complete, go back through the steps listed above and re-check Use User Account Control (UAC) to protect your computer.